



**Issuance Date: November 18th**

**Questions Deadline: November 30th, 2024 by 5 p.m. CET**

**Proposal Deadline: December 5th, 2024 by 5 p.m. CET**

### Request for Proposals

ICT Hub within the framework of the "Justice for All" project is seeking experts to carry out activities:

### **Justice Innovation Incubator Curriculum Development**

Contracting Authority:

Association of Citizens for the Development of Technological Entrepreneurship ICT Hub

Kralja Milana 10

Belgrade, Serbia

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## **1. About the Project**

The USAID "Justice for All" project is a five-year initiative designed to assist the Government of the Republic of Serbia in addressing legal issues faced by citizens and facilitating their access to justice through strengthening the judicial system and its stakeholders, and achieving the guaranteed rule of law. The "Justice for All" project will empower Serbian citizens to understand better and utilize law and their rights by establishing a partnership between judicial actors and local communities to develop innovative approaches and solutions to legal problems, thereby improving legal services.

## **2. Background**

ICT Hub is an implementation partner for components of the program dedicated to justice innovation. As a partner on the "Justice for All" project, ICT Hub is tasked with activities related to improving the accessibility of legal services, establishing networks for justice innovation, and support the development of digital solutions that empower citizens. In Serbia, vulnerable groups such as persons with disabilities, women and victims of gender-based violence are not familiar with the rights they have and do not know enough about the legal system and the mechanisms available to them. Due to insecurity and lack of information, their access to justice is limited, and they also underutilize free support services.

The Justice Innovation Incubator aims to nurture startups developing innovative solutions to address barriers in accessing justice, particularly for vulnerable groups such as persons with disabilities, women, and victims of gender-based violence. The program will provide startups with the necessary support to prototype, validate, and scale solutions that improve awareness of legal rights, offer support services, and increase access to justice.

## **3. Scope of Work**

**The Request for Proposal (RFP) is intended to find a service provider to develop the curriculum for the Justice Innovation Incubator program.**

### **3.2 Activity Objective**

Develop a comprehensive and specialized curriculum for the Justice Innovation Incubator, providing tailored support for both early-stage and mid-stage startups to equip them with the skills and knowledge needed to create impactful solutions that enhance access to justice.

### **3.3 Activity Description**

The selected service provider will organize the Justice Ideathon event, which includes:

#### **Curriculum Design:**

- Develop a structured, modular curriculum covering essential topics such as understanding the functioning and barriers of the legal system, justice innovation, user-centered design, business model development, and ethical considerations in justice tech.

- Ensure curriculum content addresses the specific needs and challenges of startups working in justice-focused innovation, particularly for audiences lacking access to justice.
- Create comprehensive training plans, including workshop outlines, reading materials, case studies, and hands-on activities.

#### **Workshop and Mentoring Modules:**

- Develop modules focusing on practical skills such as prototyping, market validation, data privacy, and compliance with legal regulations.
- Include sessions on securing funding, networking with stakeholders, and scaling solutions effectively.
- Develop a mentorship framework connecting startups with industry experts, legal professionals, and potential investors.

#### **Evaluation and Feedback Mechanism:**

- Define metrics and evaluation tools to assess startup progress and curriculum effectiveness.
- Incorporate feedback mechanisms, allowing participants to provide input on modules, and adjust curriculum based on participant needs and evolving program goals.

#### **4. Timeline and Milestones**

- Submit your offers by **December 5th, 2024**
- Selected experts informed by **December ,2024**
- Final curriculum developed by **December 30th, 2024**

#### **5. Resources:**

The event will be organized in cooperation and coordination with experts from ICT Hub.

#### **7. Submission requirements**

ICT Hub will select the proposal with the best price-to-quality ratio and the applicant's expertise, which should align with the call's requirements.

To apply for the role of an Ideathon organizer, please submit your offer with the following information:

- Send us the **CV of the leading expert** engaged in the project, along with a portfolio demonstrating previous experiences.
- An **offer including the price** for the service as described in the public request for proposal

The deadline for submitting proposals is **December 5th, 2024**

Please send your offers and any questions to the following email address: [olga.arsenovic@icthub.rs](mailto:olga.arsenovic@icthub.rs).

